


gen² Office Furniture

Lifetime Limited Warranty



National Office warrants that our gen2 workstations are free from defects in design, materials and workmanship. We will repair or replace, with comparable product, any product, part or component which fails under normal use as a result of such defect. This warranty is valid for as long as the original customer owns and uses the gen² product, regardless of how many shifts each day it is used.

The following are exceptions to the above warranty:

-  Electrical components are warranted for 10 years from date of purchase. Lamps and ballasts are not warranted (fluorescent). gen² LED Tasklights are warranted for 3 years from date of purchase.
-  gen² UP bases are warranted for 5 years from date of purchase.
-  High-wear items such as fabrics rated heavy-duty, other covering materials and user-adjustable worksurface mechanisms are warranted for 5 years from date of manufacture.
-  Fabrics rated general contract are warranted for 3 years of single-shift use from date of manufacture.

This warranty does not include a customer's own material or equipment applied to our products. This warranty is void if the customer modifies the product, if attachments are made to the product or if the product is not installed or used in accordance with National Office installation and application guidelines.

This warranty is the customer's sole remedy for product defect and no other express or implied warranty is provided. National Office shall not be responsible for consequential or incidental damages arising from any product defect